

## **ADMINISTRATIVE DIRECTIVE**

Administrative Directive Title:  Confidentiality of Education Records	6 600 1	Adopted: October 2013 Former Descriptor: STU21, STU27, STU37
Policy References: Board Policy 6.600 – Student Records	<b>Revised:</b> 8/15, 3/19, 7/19, 11/24	

- To ensure compliance with the Family Educational Rights and Privacy Act ("FERPA") and T.C.A. § 10-
- 2 7-504(a)(4), this procedure outlines the protocols for maintaining the confidentiality of student records,
- 3 including processing requests from parents and guardians. This procedure applies to all school staff and
- 4 administrators who manage, maintain, or have access to student educational records.
- 5 "Education records" are records that are directly related to a student and that are maintained by an
- 6 educational agency or institution or a party acting for or on behalf of the agency or institution. These
- 7 records include but are not limited to grades, transcripts, class lists, student course schedules, health
- 8 records (at the K-12 level), and student discipline files. The information may be recorded in any way,
- 9 including, but not limited to, handwriting, print, computer media, videotape, audiotape, film, microfilm,
- microfiche, and e-mail.

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### MAINTAINING EDUCATION RECORDS

- The district utilizes an electronic student record system and a student information system to maintain
- student records. The electronic student record and student information systems are the primary platforms
- for maintaining and managing student education records. All student data, including attendance, grades,
- 15 health records, discipline reports, and other educational information, must be entered, updated, and
- stored in the designated system.

#### ACCESS TO EDUCATION RECORDS

- Under FERPA, parents/guardians and eligible students (those 18 years or older) have the right to inspect
- and review the student's education records. All requests to access student records must be made in
- writing, either in physical form or through a verified electronic format. Verbal requests made over the
- 21 phone will not be honored to ensure the protection of confidential information. Before any records are
- 22 released, the identity of the requesting party must be verified through government-issued photo
- 23 identification or other authorized means to ensure that access is being granted to an eligible party.
- Requests submitted in writing via mail or email must include verification of identity, and records will be
- mailed to a verified address or provided through a secure electronic platform.
- Any parent who does not have custody of a child, or if the parents have joint custody, the parent not
- 27 residing with the child, may request in writing that a copy of the child's report care, notice of school
- attendance, names of teachers, class schedules, standardized test scores and any other records
- 29 customarily available to parents be furnished directly to the non-custodial or non-resident parent, unless
- there is a court order, State statute, or legally binding document that specifically revokes these rights.

- Requested education records will be provided either in a physical format (such as printed copies) or
- 32 electronically through secure, encrypted methods such as MCS e-mail or MCS OneDrive.
- 33 All written requests for student records, as well as disclosures made, will be documented and retained in
- 34 accordance with school district policy and state and federal regulations.
- 35 Any violation of this procedure, including the unauthorized disclosure of student records, may result in
- 36 employee disciplinary action in accordance with school policy and applicable laws.

### 37 STUDENT RECORD TRANSFERS

- A student's education records will only be available to the school the student attends and to those school
- 39 employees who have a legitimate educational interest in the information in order to perform an
- 40 educational function. If a student transfer to another school within the school district, the student's
- education records will be available to the new school through the student information system and the
- 42 electronic student records system. If a student transfers to another school system, MCS will remit copies
- of the student's education records to the external school system upon written request from the new
- school, in compliance with FERPA. While FERPA allows schools to transfer student records without
- parental consent under these circumstances, parents must be notified of the transfer. All records
- 46 transferred must be complete, accurate, and securely transmitted to protect student privacy.

#### 47 SUBPOENAS FOR STUDENT RECORDS

- 48 Under FERPA and the Tennessee Education Records as Evidence Act, education records may be
- 49 disclosed in response to a lawfully issued subpoena or judicial order. If an employee of the district
- receives a subpoena for education records, the employee must notify their supervisor, who will contact
- 51 the Board attorney.
- 52 FERPA requires that, unless otherwise specified by the subpoena, the school district must make a
- reasonable effort to notify the parent, guardian, or eligible student of the subpoena before complying,
- 54 giving the parent/guardian an opportunity to seek protective action. The Tennessee Education Records
- as Evidence Act requires that a student's education records are filed under seal with the court of
- 56 jurisdiction. In all cases, the school district will ensure that the scope of disclosure is limited to the
- 57 specific information requested and that any release of records complies with both federal and state law.
- safeguarding student privacy to the fullest extent possible.

Murfreesboro City Schools 2252 South Church Street, Murfreesboro TN 37127 **Phone** (615) 893-2313 **Fax** (615) 893-2352 cityschools.net



# **Education Records Request Form**

The Family Educational Rights and Privacy Act (FERPA) provides certain rights concerning access to, and the privacy of, a student's education records. Parents/guardians may use this form to request specific education record information for their child. For more information regarding FERPA, please see <u>Board Policy 6.600</u>.

Student Information			
	Date of B		
Requestor Information			
	Phone:		
Address:	□ Legal Guardian □ Other:		
E-mail:	Method of Delivery:   Mail	□ E-mail □ Pick-Up	
<b>Education Records f</b>	or Release		
☐ All student education records ☐ Limited education records (ch	maintained by Murfreesboro City eck all that apply):	Schools	
☐ Academic Records	☐ Student Enrollme	nt Records	
$\square$ Attendance Records	•	$\square$ Special Education Records	
	☐ Student Account	Records	
By signing below, you affirm the entitled to the education recor	at you are the individual named of information requested. Murfre a timely manner in the method of	eesboro City Schools will	
Parent/Guardian Signature	Parent/Guardian Name	Date	

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## **Education Records Disclosure Form**

The Family Educational Rights and Privacy Act (FERPA) provides certain rights concerning access to, and the privacy of, a student's education records. Unless an allowable exception applies, a student's education record cannot be disclosed to a third party, without the student's written consent. While this form authorizes MCS to release education records to third parties, it does not obligate MCS to do so. MCS reserves the right to review and respond to requests for the release of education records on a case-by-case basis. For more information regarding FERPA, please see <a href="Board Policy 6.600">Board Policy 6.600</a>.

Student Information		
School attending:	Date of Birth:	
Parent Phone:	Parent E-mail:	
Information for Inc	dividual/Entity to Receive Records	
Individual/Entity Address:		
	Contact E-mail:	
	Contact 2 main	
<b>Education Records</b>		
<ul><li>□ Limited education records (o</li><li>□ Academic Records</li><li>□ Attendance Records</li><li>□ Discipline Records</li></ul>	s maintained by Murfreesboro City Schools check all that apply):  Student Enrollment Records  Special Education Records  Student Account Records	
information to the 3 <sup>rd</sup> party listed	senting to Murfreesboro City Schools releasing education record above. You have the right to inspect any written records released thorization will remain in effect from the date it is signed until it is tion to your child's school.	
Parent/Guardian Signature	Parent/Guardian Name Date	